

HUDDLE HELPER

Patient Identifiers

6/15/21



Patient Identification is one of the most critical steps in patient safety. This is an active process for you and the patient. Verify Patient identification with every interaction: before every medication administration event, procedure, lab, or diagnostic work.

The two identifiers are:

- 1) Patient Name
- 2) Patient Date of Birth

ASK DON'T TELL : Refrain from "telling" people their information, which usually solicits a nod or one word answer that does not provide clarifying information.

- **ASK** patients to state their name and date of birth
- **Verify** against their wrist band and order/requisition form- **SCAN!**

Apply high-visibility, colored alert bracelets for patient conditions:



Language interpretation can be facilitated with the CyraCom Phone Lines.

Did you determine a mismatch between what the patient said and what is written in the record? If so, **GOOD CATCH!** Take steps to correct the record to ensure safety in future patient encounters. Notify all team members of the change and contact Patient Access/Registration (Bed Management on off hours) to verify and correct the medical record.